



# web>clicker

## Frequently Asked Questions

### **Can I keep students from voting from home for attendance?**

Since polling is completely virtual, it is not possible to “lock out” users who are not physically present in your classroom. However, students who are not attending lecture will have no idea WHAT questions are being asked at a particular time. Therefore, there are certainly ways of making sure that students are legitimately responding to the questions rather than randomly clicking buttons.

### **How will remote students know what question I am asking?**

web>clicker was designed as a “virtual clicker”. As such, the delivery method of your lecture is not affected. Students in class will still follow along with lecture as with a physical clicker (via your projected presentation or verbal lecture. In distance learning situations, any form of audio/video streaming or discussion forum can be used to deliver your content – web>clicker will simply allow students in remote locales to respond to those questions in real time.

### **Can a student use web>clicker in more than one class?**

Yes, students can buy access to web>clicker in a variety of increments (semester, year, two years, and four years). Access to web>clicker includes an unlimited number of courses within the given timeframe.

### **Do students have to register for my class?**

Not exactly. Students must register and pay for their web>clicker subscription before they are able to use web>clicker. Part of the registration process includes designating an institution for which the account will be used. Once the student has registered his/her web>clicker account to your institution, he/she will be able to participate in polling for your class as well as any other web>clicker-enabled courses at the same institution.

### **Can I run polling from my iPad or tablet?**

Not yet. The web>clicker software is built upon our standard i>clicker polling software, which requires a Windows or Macintosh OS X operating system.

### **Do I need an i>clicker base receiver to run web>clicker polling?**

If you are only using web>clicker, then you have the option of running a polling session without the base unit.

**Can my students use their cell phones to vote?**

web>clicker is a web browser-based solution, which means that web>clicker will work on most smart phones that allow for access to the internet including iPhone, iPod Touch, iPad, Android-powered devices, Blackberry 6.0 devices (Torch, Playbook), Windows Phone 7 devices, and many more. We highly recommend WiFi connectivity for all student devices for the fastest, most reliable data connection – this helps ensure more seamless use of web>clicker in the classroom. If students have a fast and solid cellular data connection (4G or better recommended), they may certainly use that connection for web>clicker. Please note that data usage charges may apply depending on the student's cell phone plan. We currently do not offer SMS or "text" voting.

**Can some students use i>clicker RF remotes and others use web>clicker in the same class?**

Of course! All i>clicker products including i>clicker, i>clicker2, and web>clicker are able to work in the same polling session.

**Can distance learning students vote in class using web>clicker?**

web>clicker can be a great solution for synchronous distance learning classes.

**Can I use web>clicker in a class of 100 or more students?**

Yes, web>clicker has the capacity to work in very large classes of up to 1,500 students. However, please remember that your campus' wireless network may not be able to handle such a large load on its servers. Please be contact us at [sales@iclicker.com](mailto:sales@iclicker.com) to set up testing to ensure that your classroom environment is suitable to collect web>clicker votes.

**Do I have to download my students' votes?/where are my students' web>clicker votes stored?**

Student web>clicker results are stored in the same manner as i>clicker votes. Once the polling question is ended, all results are saved in the session data files of your i>clicker folder. There is no need to download polling results and we do not save polling records on our servers.

**The "web>clicker/SPS setup" button is grayed-out; why don't I have the option to activate web>clicker in my i>clicker software?**

Please contact [sales@iclicker.com](mailto:sales@iclicker.com) to receive a web>clicker enabled version of the software. Setting up web>clicker is a simple process that takes less than five minutes. Please see our web>clicker documentation and User Guides for more information.

**Is polling slower with web>clicker than with the i>clicker RF remotes?**

The speed of the web>clicker software is highly dependent on the network speed of the classroom environment. With a robust wireless connection, there is not a significant lag time between a student submitting a web>clicker vote and it being received by the i>clicker software.

**Can I keep my students from being on other websites (i.e. Facebook) while using web>clicker?**

No. web>clicker provides the flexibility of using a web browser, but it does not currently block any other computer or phone application from running. Therefore, it is important for you to consider the potential consequences of inviting laptops and phones into the classroom.

**Can my students catch any sort of virus from using web>clicker?**

No, web>clicker is completely secure and student privacy is protected 100%. Students will never receive unwanted applications and their information is kept completely confidential and will never be sold to a third-party.

**Is web>clicker accessible for differently-abled students?**

Yes, web>clicker is a great solution for differently abled students who may need additional assistance using the standard i>clicker or i>clicker2 remote.