i>clicker v7

Release Notes

i>clicker v7.6.1 (Win/Mac) – May 2016

NOTE: This release is intended for international customers using 2.4GHz hardware only and is not available using Check for Update.

FEATURES

- Support for 2.4GHz bases with updated firmware.

KNOWN ISSUES

- Display issues may occur at very high resolutions
- Roll call students whose name appear in lower case are not properly alphabetized (last name must start with capital letter)
- D2L roster cannot be uploaded if student remote is assigned to instructor
- If REEF Polling student short answer responses include a comma the response will not appear properly in gradebook
- Renamed sessions will not appear as renamed for REEF students within REEF Polling student application
- Cannot run roll call registration from resume session
- Crash occurs if user opens roster while roll call registration open
- Results chart show/hide is disabled after closing roll call registration
- First character of numeric and short answer responses truncated on results chart window
- Export time format issues with "0"
- Instructor remote ID carried over to newly created course
- Multiple choice horizontal chart gets converted automatically to vertical when navigating forward/back in results chart
- Mac 10.10 users may need to unplug/plug base back in
- Student course average percentage could appear incorrect if more than one device is registered to that student
- Possible points for Canvas manual integration may need manual entry upon upload to Canvas
- Edited session names changes to default session name when session resumed
- During REEF Polling instructor setup, end dates shown before start dates created and date fields cannot be left blank
- Toolbar shortcuts do not work in Linux
- Term is not displayed in REEF course info screen
- Gradebook intermittently allowing correct answers for anonymous polling questions
- i>clicker intermittently still running after it is closed
- Results chart may not show answers if changed from vertical to horizontal and back to vertical
- Main window and toolbar may intermittently appear at same time on Mac
- Short answer point value in gradebook resets to zero if significant characters changed in gradebook

i>clicker v7.6.0 (Win/Mac/Linux) – April 2016

NOTE: Users can use “Check for Update” to update to v7.6.0. This update is optional and not required.
FEATURES

• Session naming tails are shortened/omitted for LMS upload
• Option to sort numeric responses by most popular or in numeric order on results chart
• Correct answers selected on results chart after applying significant figures are carried to gradebook
• Frequency alert checkbox is unchecked by default
• Add config option to export Canvas SIS ID as part of upload file

FIXES

• Session summary reports running slowly
• Results chart location appearing on screen separate from toolbar (when using more than one display)

KNOWN ISSUES

• Display issues may occur at very high resolutions
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• Toolbar shortcuts do not work in Linux
• Term is not displayed in REEF course info screen
• Gradebook intermittently allowing correct answers for anonymous polling questions
• i>clicker intermittently still running after it is closed
• Results chart may not show answers if changed from vertical to horizontal and back to vertical
• Main window and toolbar may intermittently appear at same time on Mac
• Short answer point value in gradebook resets to zero if significant characters changed in gradebook

i>clicker v7.5.0 (Win/Mac/Linux) – February 2016

NOTE: Users can use “Check for Update” to update to v7.5.0. This update is optional and not required.

FEATURES

• Reports can be generated in Excel or HTML format
• New Student Summary Report
• Updates and changes to Overall Summary Report
• Updates and additions to Session Summary Report

FIXES
• Numeric participation points discrepancy
• File format is displayed properly in report selection window

KNOWN ISSUES
• Display issues may occur at very high resolutions
• Roll call students whose name appear in lower case are not properly alphabetized (last name must start with capital letter)
• D2L roster cannot be uploaded if student remote is assigned to instructor
• If REEF Polling student short answer responses include a comma the response will not appear properly in gradebook
• Renamed sessions will not appear as renamed for REEF students within REEF Polling student application
• Cannot run roll call registration from resume session
• Crash occurs if user opens roster while roll call registration open
• Results chart show/ hide is disabled after closing roll call registration
• First character of numeric and short answer responses truncated on results chart window
• Export time format issues with "0"
• Instructor remote ID carried over to newly created course
• Multiple choice horizontal chart gets converted automatically to vertical when navigating forward/ back in results chart
• Mac 10.10 users may need to unplug/ plug base back in
• Student course average percentage could appear incorrect if more than one device is registered to that student
• Possible points for Canvas manual integration may need manual entry upon upload to Canvas
• Edited session names changes to default session name when session resumed
• During REEF Polling instructor setup, end dates shown before start dates created and date fields cannot be left blank
• Toolbar shortcuts do not work in Linux
• Term is not displayed in REEF course info screen
• Gradebook intermittently allowing correct answers for anonymous polling questions
• i>clicker intermittently still running after it is closed
• Results chart may not show answers if changed from vertical to horizontal and back to vertical
• Main window and toolbar may intermittently appear at same time on Mac

i>clicker v7.4.6 (Win/Mac/Linux) – December 2015

NOTE: Users can use “Check for Update” to update to v7.4.6. This update is optional and not required.

FIXES
• Temporary loan clicker session scores not appearing in gradebook (intermittent)
• Exported data not matching gradebook
• Cannot select correct answer on results chart
• Results chart answers shifting
• Loaned clicker scores not exporting properly
KNOWN ISSUES

- Roll call students whose name appear in lower case are not properly alphabetized (last name must start with capital letter)
- D2L roster cannot be uploaded if student remote is assigned to instructor
- If REEF Polling student short answer responses include a comma the response will not appear properly in gradebook
- Renamed sessions will not appear as renamed for REEF students within REEF Polling student application
- Cannot run roll call registration from resume session
- Crash occurs if user opens roster while roll call registration open
- Results chart show/ hide is disabled after closing roll call registration
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- Export time format issues with "0"
- Instructor remote ID carried over to newly created course
- Multiple choice horizontal chart gets converted automatically to vertical when navigating forward/ back in results chart
- Mac 10.10 users may need to unplug/ plug base back in
- Student course average percentage could appear incorrect if more than one device is registered to that student
- Possible points for Canvas manual integration can need manual entry upon upload to Canvas
- Edited session names changes to default session name when session resumed
- During REEF Polling instructor setup, end dates shown before start dates created and date fields cannot be left blank
- Toolbar shortcuts do not work in Linux
- Term is not displayed in REEF course info screen
- Gradebook intermittently allowing correct answers for anonymous polling questions
- i>clicker intermittently still running after it is closed
- Results chart may not show answers if changed from vertical to horizontal and back to vertical

i>clicker v7.4.5 (Win/Mac/Linux) – November 2015

NOTE: Users can use “Check for Update” to update to v7.4.5. This update is optional and not required.

FEATURES

- Option to display results in results chart from registered remotes only
- Frequency alert appears on all frequencies and on first question of a session by default
- Ability to view and export unregistered remotes in gradebook
- Ability to view and export unregistered students in gradebook
- Disable App Nap option for Mac is checked by default in settings

FIXES

- Roll page number inconsistency fixed
- Roll call inconsistent card display fixed
- Roll call students now appear in alphabetical order by last name
- D2L API version appears in gradebook window (when D2L integration configured)
• Roll call students whose name appear in lower case are not properly alphabetized (last name must start with capital letter)
• D2L roster cannot be uploaded if student remote is assigned to instructor
• Gradebook intermittently does not display the session scores when clicker is loaned temporarily
• If REEF Polling student short answer responses include a comma the response will not appear properly in gradebook
• Renamed sessions will not appear as renamed for REEF students within REEF Polling student application
• Cannot run roll call registration from resume session
• Crash occurs if user opens roster while roll call registration open
• Results chart show/ hide is disabled after closing roll call registration
• First character of numeric and short answer responses truncated on results chart window
• Export time format issues with "0"
• Instructor remote ID carried over to newly created course
• Multiple choice horizontal chart gets converted automatically to vertical when navigating forward/ back in results chart
• Mac 10.10 users may need to unplug/ plug base back in
• Student course average percentage could appear incorrect if more than one device is registered to that student
• Possible points for Canvas manual integration can need manual entry upon upload to Canvas
• Edited session names changes to default session name when session resumed
• During REEF Polling instructor setup, end dates shown before start dates created and date fields cannot be left blank
• Toolbar shortcuts do not work in Linux
• Term is not displayed in REEF course info screen
• Gradebook intermittently allowing correct answers for anonymous polling questions
• i>clicker intermittently still running after it is closed

i>clicker v7.4.4 (Win/Mac/Linux) – October 2015

NOTE: Users can use “Check for Update” to update to v7.4.4. This update is optional and not required.

FEATURES
• Gradebook question image is smaller by default and resizable
• Usernames can be downloaded for D2L rosters
• Numeric results are shown in numeric order on results chart
• Error message is shown if i>clicker is unable to communicate with REEF when a new session is started (If REEF Polling is enabled)

FIXES
• i>clicker would freeze on Windows if Moodle was selected as LMS
• Extra sync step omitted in gradebook when synchronizing with LMS
• Users are taken to gradebook setup tab in settings when settings opened from gradebook window

KNOWN ISSUES
• API version number missing from gradebook screen for D2L integration (does not affect functionality)
• D2L roster cannot be uploaded if student remote is assigned to instructor
• If REEF Polling student short answer responses include a comma the response will not appear properly in gradebook
• Renamed sessions will not appear as renamed for REEF students within REEF Polling student application
• Cannot run roll call registration from resume session
• Crash occurs if user opens roster while roll call registration open
• Results chart show/ hide is disabled after closing roll call registration
• First character of numeric and short answer responses truncated on results chart window
• Export time format issues with "0"
• Instructor remote ID carried over to newly created course
• Multiple choice horizontal chart gets converted automatically to vertical when navigating forward/ back in results chart
• Mac 10.10 users may need to unplug/ plug base back in
• Student course average percentage could appear incorrect if more than one device is registered to that student
• Possible points for Canvas manual integration can need manual entry upon upload to Canvas
• Edited session names changes to default session name when session resumed
• During REEF Polling instructor setup, end dates shown before start dates created and date fields cannot be left blank
• Students do not continue to display when that option selected in roll call registration
• Toolbar shortcuts do not work in Linux
• Term is not displayed in REEF course info screen

i>clicker v7.4.3 (Win/Mac/Linux) – September 2015

NOTE: Users can use “Check for Update” to update to v7.4.3. This update is optional and not required.

FEATURES
• Accommodate D2L continuous delivery roster changes
• Updated messaging in sync scores windows
• Freeze name column in gradebook
• Improved pre-load speed of Canvas sync
• Roll call registration window can be resized
• Screen capture is taken after base frequency warning

FIXES
• Instructor cannot log into REEF within course settings if email address contains hyphen or subdomain
• Application crashes if internet connection is lost and reconnects
• Canvas roster handling for Canvas usernames
• Points possible incorrect when no students give correct answer
• Incorrect value for REEF student numeric responses displayed

KNOWN ISSUES
• If REEF Polling student short answer responses include a comma the response will not appear properly in gradebook
• Renamed sessions will not appear as renamed for REEF students within REEF Polling student application
• Cannot run roll call registration from resume session
• Crash occurs if user opens roster while roll call registration open
• Results chart show/ hide is disabled after closing roll call registration
• First character of numeric and short answer responses truncated on results chart window
• Export time format issues with "0"
• Instructor remote ID carried over to newly created course
• Multiple choice horizontal chart gets converted automatically to vertical when navigating forward/back in results chart
• Mac 10.10 users may need to unplug/plug base back in
• Student course average percentage could appear incorrect if more than one device is registered to that student
• Possible points for Canvas manual integration can need manual entry upon upload to Canvas
• Edited session names changes to default session name when session resumed
• During REEF Polling instructor setup, end dates shown before start dates created and date fields cannot be left blank
• Students do not continue to display when that option selected in roll call registration
• Toolbar shortcuts do not work in Linux
• Term is not displayed in REEF course info screen

i>clicker v7.4.2 (Win/Mac/Linux) – August 2015

NOTE: Users can use “Check for Update” to update to v7.4.2

FEATURES
• Ability to disable App Nap with new disable App Nap setting
• New configuration settings
  o Global settings configuration
  o Seed settings configuration
• Improved messaging for roster missing from gradebook
• Updated REEF Education Privacy Policy and Terms of Service links

FIXES
• Resume session is always resuming the most recent session
• Gradebook will no longer show discrepancy screen for already registered clickers
• Toolbar controls are now available when exiting PowerPoint presentation (Mac)
• i>clicker no longer hiding behind windows
• Instructor email addresses with subdomains are now accepted during REEF account creation

KNOWN ISSUES
• Renamed sessions will not appear as renamed for REEF students within REEF Polling student application
• Cannot run roll call registration from resume session
• Crash occurs if user opens roster while roll call registration open
• Results chart show/hide is disabled after closing roll call registration
• First character of numeric and short answer responses truncated on results chart window
• Export time format issues with "0"
• Instructor remote ID carried over to newly created course
• Multiple choice horizontal chart gets converted automatically to vertical when navigating forward/back in results chart
• Mac 10.10 users may need to unplug/plug base back in
• Student course average percentage could appear incorrect if more than one device is registered to that student
• Possible points for Canvas manual integration can need manual entry upon upload to Canvas
• Loan clicker accepts invalid remote IDs
• Edited session names changes to default session name when session resumed
• Incorrect answer not shown in REEF Polling student web in numeric polling
• During REEF Polling instructor setup, end dates shown before start dates created and date fields cannot be left blank
• Students do not continue to display when that option selected in roll call registration
• Toolbar shortcuts do not work in Linux
• Term is not displayed in REEF course info screen

i>clicker v7.4.1 (Win/Mac/Linux) – July 2015

NOTE: Users can use “Check for Update” to update to v7.4.1

FEATURES
• REEF Polling mobile support
• Allow check for update with PDF files missing
• Added checkbox for REEF Polling terms of use and privacy policy in settings
• Support multiple LMS
• Setting to not share screen shots with REEF students
• Improved upload grades error messaging
• Use check for update from USB (Mac and Win)
• Admin Wizard 1.1 related changes
  o ability to allow upload zero or null (rather than hyphen)
  o ability to allow download usernames with Canvas

FIXES
• Overall summary report totals incorrect (fixed)
• Session summary report show incorrect voting information (fixed)
• Student names still appear when only student ID and clicker ID selected (fixed)
• Closing results chart closes toolbar (Linux)
• Toolbar icons sometimes not present when polling first started on Mac (fixed)
• i>clicker application intermittently hides behind other windows (fixed)

KNOWN ISSUES
• Renamed sessions will not appear as renamed for REEF students within REEF Polling student application
• Cannot run roll call registration from resume session
• Crash occurs if user opens roster while roll call registration open
• Results chart show/hide is disabled after closing roll call registration
• First character of numeric and short answer responses truncated on results chart window
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• Student course average percentage could appear incorrect if more than one device is registered to that student
• Possible points for Canvas manual integration can need manual entry upon upload to Canvas
• Loan clicker accepts invalid remote IDs
• Edited session names changes to default session name when session resumed
• Incorrect answer not shown in REEF Polling student web in numeric polling
• During REEF Polling instructor setup, end dates shown before start dates created and date fields cannot be left blank
• Students do not continue to display when that option selected in roll call registration
• Student totals incorrect in overall summary report with multiple sessions
• Toolbar shortcuts do not work in Linux
• Session info sometimes added to previous session on resume session
• Term is not displayed in REEF course info screen

i>clicker v7.4.0 (Win/Mac/Linux) – June 2015

NOTE: Users can use “Check for Update” to update to v7.4.0

FEATURES
• REEF Mobile Support (BETA feature)

KNOWN ISSUES
• Renamed sessions will not appear as renamed for REEF students within REEF Polling student application
• Cannot run roll call registration from resume session
• Crash occurs if user opens roster while roll call registration open
• Results chart show/hide is disabled after closing roll call registration
• First character of numeric and short answer responses truncated on results chart window
• Closing results chart closes toolbar (Linux)
• Export time format issues with "0"
• Instructor remote ID carried over to newly created course
• User can enter alphanumeric characters in answer field for numeric question in gradebook
• Multiple choice horizontal chart gets converted automatically to vertical when navigating forward/back in results chart
• Mac 10.10 users may need to unplug/plug base back in
• Student course average percentage could appear incorrect if more than one device is registered to that student
• Possible points for Canvas manual integration can need manual entry upon upload to Canvas
• Loan clicker accepts invalid remote IDs
• Student names appearing in reports when student name not selected in report creation
• Reports not showing correct voting information with multiple sessions or if two student identifiers are selected
• Edited session names changes to default session name when session resumed
• Incorrect answer not shown in REEF Polling student web in numeric polling
• During REEF Polling instructor setup, end dates shown before start dates created and date fields cannot be left blank
• Students do not continue to display when that option selected in roll call registration
• Toolbar icons sometimes not present when polling first started on Mac
• Student totals incorrect in overall summary report with multiple sessions
• Toolbar shortcuts do not work in Linux
• Session info sometimes added to previous session on resume session
• Term is not displayed in REEF course info screen
• i>clicker application intermittently hides behind other windows

i>clicker v7.3.4 (Win/Mac/Linux) – May 2015

NOTE: Users can use “Check for Update” to update to v7.3.4.

FEATURES
• Accommodate Canvas authentication changes.

i>clicker v7.3.3 (Win/Mac/Linux) – January 2015

NOTE: Users can use “Check for Update” to update to v7.3.3.

FEATURES
• Ability to give partial credit for incorrect numeric questions
• Ability to give partial credit for incorrect short answer questions
• Students will receive credit for only one device used in a session

FIXES
• Participation points are now updated when questions are deleted
• Toolbar will float on top of PPT when using a second monitor in mirror mode

KNOWN ISSUES
• Students listed in alphabetical order by first name rather than last name in roll call registration
• Students registered with i>clicker GO appear in roll call list
• Cannot run roll call registration from resume session
• Crash occurs if user opens roster while roll call registration open
• Results chart show/ hide is disabled after closing roll call registration
• Issue showing image in session summary report (Win)
• First character of numeric and short answer responses truncated on results chart window
• Closing results chart closes toolbar (Linux)
• Export time format issues with "0"
• Instructor remote ID carried over to newly created course
• User can enter alphanumeric characters in answer field for numeric question in gradebook
• Multiple choice horizontal chart gets converted automatically to vertical when navigating forward/
backyard in results chart

• Mac 10.10 users may need to unplug/plug base back in
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• Possible points for Canvas manual integration can need manual entry upon upload to Canvas

**i>clicker v7.0.3 (Win/Mac/Linux) – August 2014**

**FEATURE**

• Upload participation points and performance points separately for each session with calculated maximum values for each.

**i>clicker v7.0.2 (Win/Mac/Linux) – July 2014**

**FIX**

• D2L and Canvas roster format issue caused student registrations to appear incorrectly.

**i>clicker v7.0.1 (Win/Mac/Linux) – July 2014**

**FEATURES**

• LMS integration accommodates Canvas new draft state

**i>clicker v7.0.0 (Win/Mac/Linux) – July 2014**

**FEATURES**

• Completely re-written on a new code base for improved performance and stability
• Polling question types: Multiple Choice, Numeric, Short Answer (alphanumeric)
• Redesigned the Home window for improved usability and access to the most frequently used features
• Integrated gradebook (not a separate i-grader application)
• LMS integration
• i>clicker GO integration
• Resume last session
• Anonymous polling mode
• Roll call registration
• Loan clicker
• Integrated check for updates (not a separate Web Update application)
• Reports formatted for Excel/CSV

**NOTE:** Because it is built on an all-new code base, i>clicker v7.0.0 must be downloaded and cannot be upgraded using the ‘Check for Updates’ or web updater feature.
KNOWN ISSUES

- OS menu controls are not visible while in gradebook view.
- Linux showing results chart from session toolbar causes application to close
- Linux application takes several minutes to load from network drive
- Temporary loan clicker remains permanent
- Students are listed by first name rather than last name
- Students registered with GO appear as unregistered in roll call registration
- Significant characters are not present for short answer questions in gradebook

System Requirements

Windows

- 1 GHz or faster 32-bit or 64-bit processor
- Windows 7 or higher with .NET 4.0.3+
- 1 GB RAM (32-bit) or 2 GB RAM (64-bit)
- 1024x600 screen resolution
- Available USB 2.0+ port
- i>clicker base with firmware v5.04

Macintosh

- Intel processor
- OSX 10.9.5 or higher
- 2 GB RAM
- 1024x600 screen resolution
- Available USB 2.0+ port
- i>clicker base with firmware v5.04

Linux

- 1 GHz or faster 64-bit processor
- Ubuntu 12.04-LTS, 64-bit version
- 512 MB RAM (1 GB recommended)
- 1024x600 screen resolution
- Available USB 2.0+ port
- i>clicker base with firmware v5.04

IMPORTANT:

- Linux version requires super admin privileges to perform the initial set-up of the computer.
- Linux version does not support 32-bit systems.
- Linux version only supports Ubuntu-LTS versions.

If you are running i>clicker 7.0.0 from a USB drive, we recommended that you plug the drive directly into a USB port of the computer. Should you plug the drive into the USB port of the i>clicker base instead, be sure that the base is using the power adapter. Also note that i>clicker Lite for Linux requires additional setup of the computer and this setup requires super admin privileges.

In addition to these hardware requirements, a projection system is highly recommended.